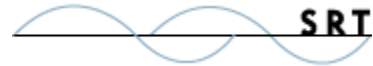




CornerstoneMFT

Web Interface **Enabling Java[®] Quick Start Guide**

January 2010



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Web Interface Browser Requirements

The Cornerstone MFT Web browser interface uses industry standard HTML and JavaScript and should run properly on most browsers; however, due to the minor differences in how various browsers interpret HTML, some graphics and features may not display correctly.

The Cornerstone MFT Web User Interface has been tested on the following browsers:

- Microsoft Internet Explorer v7.0* or later
- Firefox v3.5 or later
- Safari v4.0 or later

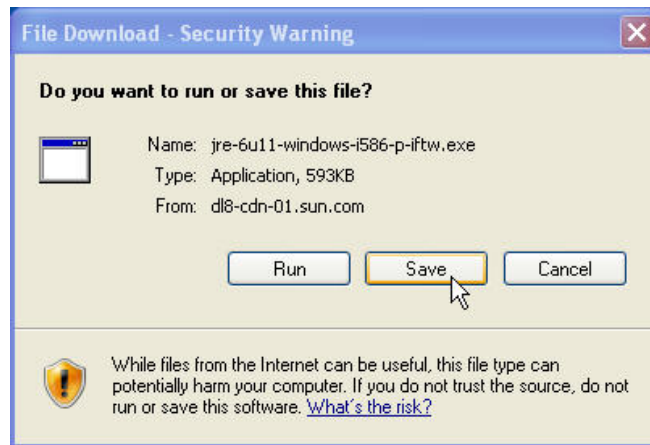


For more information about using Microsoft IE7, see the [Using IE7 with Cornerstone Quick Start Guide](#).

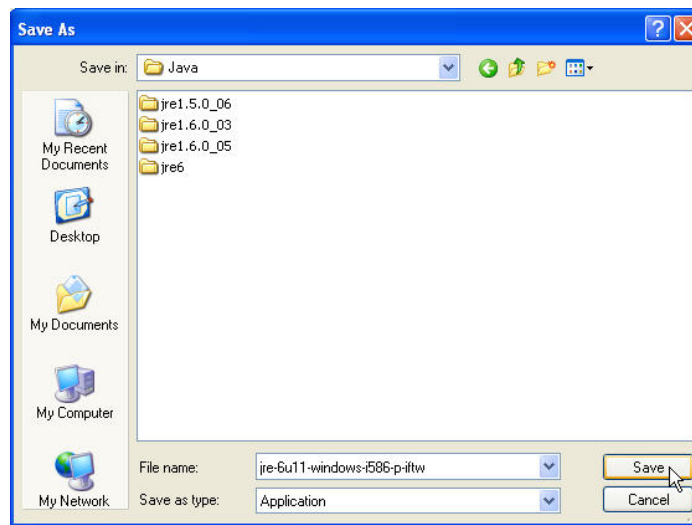
Downloading and Installing Java

The Client Upload feature in the Cornerstone Web User Interface requires that Java be enabled on your computer.

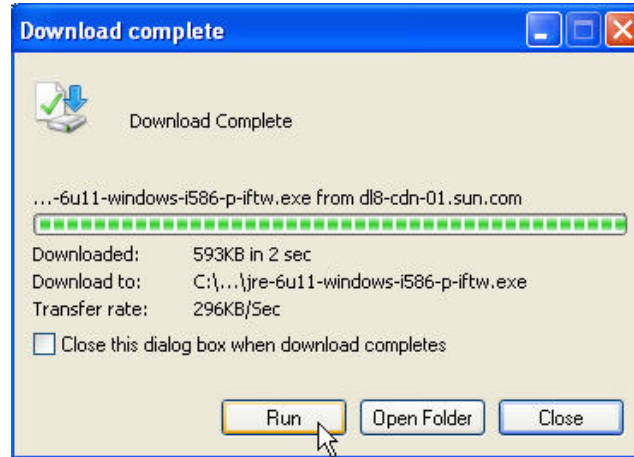
1. To download Java, launch a browser and go to <http://java.com/en/download/manual.jsp>.
2. Click **Windows XP/Vista/2000/2003 Online**. The File Download dialog box will appear.
3. Click **Save**.



4. Choose a location for the file and click **Save** again. Java will begin downloading.



5. When you receive the Download Complete message, click **Run**.



6. You may receive an Internet Explorer Security Warning. Click **Run** again.



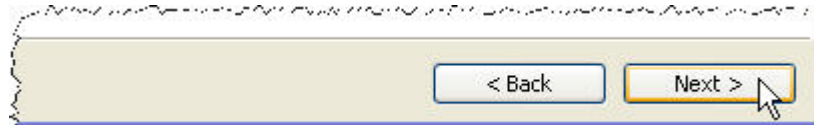
7. The Java installer files will download. This will take a few moments.



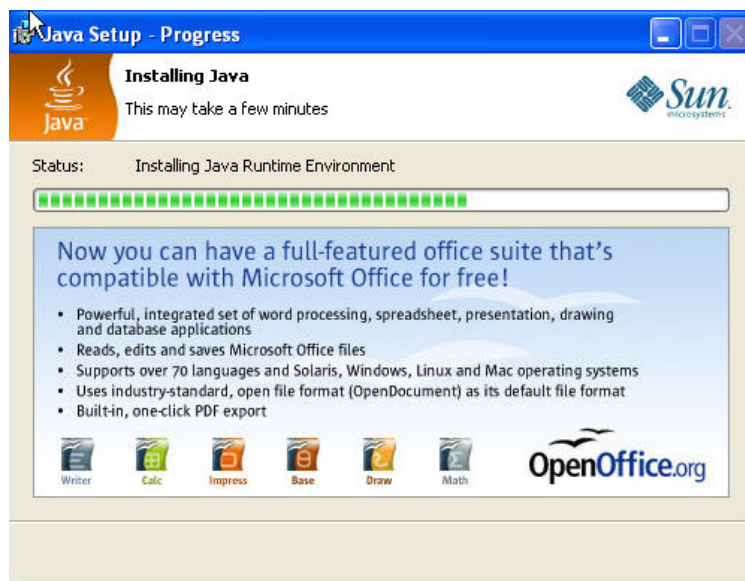
- When the *Welcome to Java* screen is displayed, click **Accept** to download Java.



- The installer may present you with the option to install other products from Sun Microsystems partner companies. You may select or deselect these product offerings. Click **Next**.



- The *Installing Java* message box will appear. This may take a few minutes.



11. When the *Successfully Installed* message box is displayed, click **Finish**.



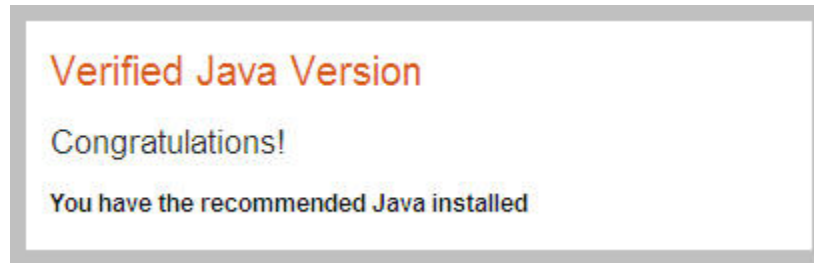
Testing the Java Installation

1. To verify that you have successfully downloaded the recommended version of Java, launch a browser and go to <http://java.com/en/download/installed.jsp>.

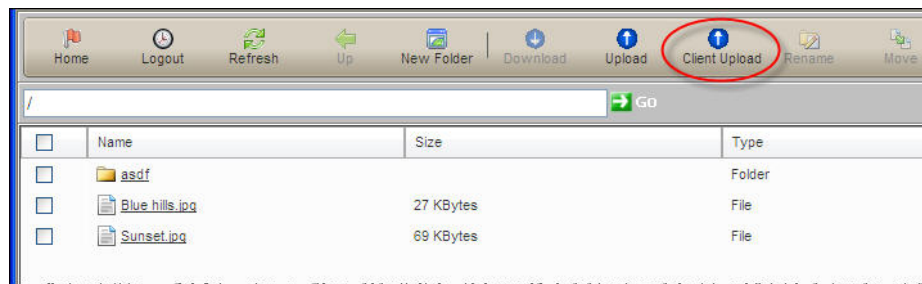


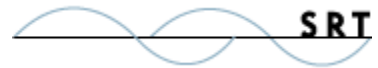
Note: Before verifying your Java software installation, we recommend that you restart your browser (close all browser windows and then launch a new window).

2. When your Java version has verified, you will receive the Verified Java Version message. If your Java version does not successfully verify, follow the on-screen instructions or contact your System Administrator.



3. Launch the Cornerstone MFT Web interface. Click the **Client Upload** button.





4. If Java has been enabled correctly, the client upload dialog screen will appear.

Note: Depending on the browser that you are using, you may receive a security warning prior to the Client Upload screen. If you receive a security warning, click **Run**.

Troubleshooting

SRT Knowledgebase

Visit our [Knowledgebase](#) to read helpdesk articles and answers to frequently asked questions.

Reporting Problems

To report a problem, visit the Cornerstone MFT support site at <http://www.SouthRiverTechnologies.com/support/>.

Please furnish our Support Engineers with the following information:

1. The Windows platform you are running.
2. The version of Cornerstone MFT that you are using.
3. The [URL](#) of the server you were using when the problem occurred.
4. A detailed description of the problem. Include the file name and complete sub-directory name, if applicable.
5. Attach a copy of the log file to your e-mail.

Contact Information

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